

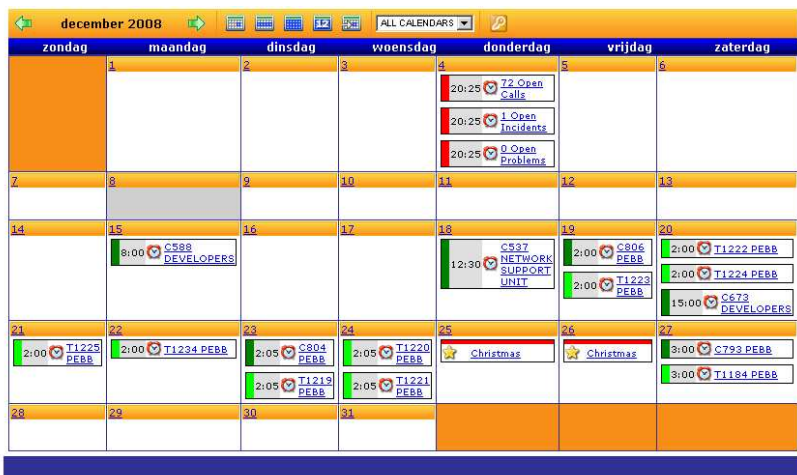
Change Calendar



WESTBURY

Service Management Intelligence

Your aid in planning and resourcing



With Westbury's Change Calendar, planning your Changes has never been easier.

The Change Calendar provides you with a calendar-view of all planned Changes and workorders in a specific period and helps you see the availability of a workgroup in a blink of the eye.

Benefits

- All Changes in a single glance, within a familiar calendar view
- Immediate insight into the availability of your workgroups
- Accessible via a Web interface
- Ability to drill-down into the details of a Change
- Daily, weekly, bi-weekly and monthly period views
- Ability to display an overview of Service Calls, Problems and Incidents
- Rapidly deployed

Available for

- HP Service Desk
- HP ServiceCenter
- HP Service Manager



Sounds familiar?

- We need to deploy a new router. Is our Network group available this week?
- Given our current schedule, when do we have time available to carry out the upgrade to Windows Vista?
- We need to timely allocate our resources. Which Changes are planned for the next few months?

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